

PRIVACY POLICY

SINTER IBERICA PACKAGING SAU complies with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council dated 27 April 2016 on the protection of natural persons with respect to processing of their data of a personal nature and the free circulation of said data (GDPR), ensuring proper use and processing of the user's personal data at all times.

WHAT DATA DO WE COLLECT THROUGH THE WEBSITE?

You may visit and use the services of the sinterpack.com website without identifying yourself or disclosing any data of a personal nature about yourself.

The only personal data to which SINTER IBERICA PACKAGING SAU will have access will be those that the user voluntarily provides when contacting us by means of the forms provided for the purpose or by using any of the other means of contact provided on the website.

We may process your IP address, the operating system or browser you use and even the duration of your visit while respecting your anonymity

WHAT ARE THE LEGAL GROUNDS FOR PROCESSING YOUR DATA?

The acceptance and consent of the data subject. On occasions when filling in a form and clicking on the "send" tab is required to make a request, filling in and sending the form constitutes implicit recognition that you have been informed and have expressly granted your consent to the content of the clause attached to said form or acceptance field of the Privacy Policy.

FOR WHAT PURPOSE WILL WE PROCESS YOUR PERSONAL DATA?

In compliance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council dated 27 April 2016 on the protection of natural persons with respect to processing of their data of a personal nature and the free circulation of said data (GDPR), you are hereby informed that the data of a personal nature that you voluntarily provide us through the entry forms provided for that purpose on the sinterpack.com website or from any other data collection

channel will be stored in files owned by SINTER IBERICA PACKAGING SAU for processing with the following purposes:

- To address any query, request or order you may make
- To manage the requested service, reply to your query or handle the order
- To keep you informed, through the means you have provided, of any change or amendment that we think may be of interest to you
- To send information related to your request by electronic means
- To send you commercial information about our products/services with your prior request or consent
- To perform analyses and improvements to the website on our products/services
- To register users in the newsletter subscription section
- To de-register users from the website

TO WHOM WILL WE DISCLOSE YOUR DATA?

The data we collect are adequate, relevant and not excessive for the scope and purposes described above. Your data will be processed and stored in compliance with the security measures described according to the currently applicable regulations, ensuring its integrity and confidentiality at all times.

Your data will not be assigned to third parties unless for legal obligation and will not be shared with companies or entities outside SINTER IBERICA PACKAGING SAU.

Your data may be assigned to the following recipients:

- to public and private bodies for compliance with legal obligations under the currently applicable regulations
- to companies and collaborators for administrative and/or commercial management, to address the purposes previously described, to provide services and for proper management of the company
- to the data processors required for execution of the agreement
- to companies entrusted with our website support and maintenance, IT system, etc.
- any international transfer of data using American applications will adhere to the Privacy Shield agreement, which ensures that American software

companies comply with European data protection policies regarding privacy

In these cases, the data is assigned exclusively for the purposes and uses strictly necessary to perform the activity for which their services were required, prohibiting their use for any other purpose. You will be duly informed in the event of any assignment other than those specified above and you may exercise your right of opposition at any time.

Your consent shall be understood to remain valid until you expressly notify us of your opposition to any of the aforesaid processing purposes.

By providing us with your e-mail address you expressly consent to our contacting you by this means.

Users of the sinterpack.com website shall be solely and exclusively responsible for the veracity and accuracy of the data provided. SINTER IBERICA PACKAGING SAU acts in good faith as a mere provider of the services. If you have provided false information or third-party data without the consent of the data subject involved, SINTER IBERICA PACKAGING SAU reserves the right to immediately destroy said data in order to protect the right of the owner or holders of the same. SINTER IBERICA PACKAGING SAU declines all responsibility for non-compliance with this requirement.

In compliance with the applicable regulations, SINTER IBERICA PACKAGING SAU hereby undertakes to comply with its obligation to maintain the secrecy of the data of a personal nature and its duty to keep custody of the same and will take all reasonable measures of a technical and organisational nature to ensure their security and, taking into account the state of the art, the nature of the data stored and the risks to which they are exposed, to prevent the alteration, loss, unauthorised processing or access to the same.

DATA OF MINORS?

We do not process the data of persons under 14 years of age. Therefore, unless you have reached said age you must abstain from providing your data of a personal

nature or that of third persons under 14 years of age. SINTER IBERICA PACKAGING SAU declines all responsibility whatsoever deriving from failure to observe this rule.

WHAT RIGHTS DO YOU HAVE?

- To know whether we are processing your data or not
- To access your data of a personal nature
- To request rectification of your data if it is inaccurate
- To request deletion of your data if it is no longer required for the purposes for which it was collected or if you withdraw the consent you granted
- To request restriction of processing of your data in certain circumstances, in which case it shall only be retained in accordance with the currently applicable legislation
- To request the portability of your data, which shall be provided in a structured, commonly used or machine-readable format. If you prefer, we can also send it to the new data controller that you designate. This is only valid under certain circumstances.
- To lodge a complaint with the Spanish Data Protection Agency or competent supervisory authority if you believe that we have not attended to your requests appropriately
- To withdraw, at any time, the consent which you may have granted processing of your data

If your data changes, we would be grateful if you would notify us to update your details.

Users of the sinterpack.com website may exercise these rights at any time under the provisions of the currently applicable legislation by contacting the data processor:

- By writing to the company: Calle La Ribera, s/n (09007 Burgos)
- By e-mail to comunicacion@sinterpack.com
- By means of this website, attaching a copy of your I.D. document

WOULD YOU LIKE A FORM TO EXERCISE YOUR RIGHTS?

We have forms to help you exercise your rights. Request them by e-mail or, if you prefer, you can use the those drawn up by the Spanish Data Protection Agency or other third parties. These forms must bear your electronic signature or be accompanied by a photocopy of your I.D. If you are representing another person you must attach his/her I.D. document or he/she must sign the form with his/her electronic signature.

HOW LONG WILL WE TAKE TO RESPOND TO THE EXERCISE OF YOUR RIGHTS?

This depends on which right you are exercising, but as a general rule within one month from the request date and two months if the issue is unusually complex and we notify you that we need more time.

FOR HOW LONG WILL WE KEEP YOUR DATA OF A PERSONAL NATURE?

- Data of a personal nature may be kept as long as you have a connection with us.
- Once you end the connection, the data of a personal nature processed in for purpose will be maintained during the legally stipulated periods including the term for which a court judgement may require them, taking the statutory limitation period for legal actions into account
- If there is a legal custody duty, the processed data will be kept until the aforesaid legal deadlines expire. If there is no legal term it will be kept until the data subject requests deletion or withdraws the previously granted consent
- To address any claims you may make, we will keep all the information and communications relating to the provision of our services

SAFETY, COOKIES AND IP ADDRESSES

This website uses information security methods generally accepted in the industry such as firewalls, access control procedures and cryptographic mechanisms with the aim of preventing unauthorised access to data. To help us achieve these purposes, the user accepts that the service provider may obtain data for the purposes of the associated access control authentication process.

USE OF COOKIES AND THE ACTIVITY FILE

If we use other types of cookies that are not necessary, you can consult the Cookies Policy through the associated link on the home page of this website.

The service provider on its own behalf or on behalf of a third party contracted for the provision of website analytics services may use cookies when a user browses the website. Cookies are small data files stored in a user's browser in a web server to enable it to record the activities of the user during the browsing time. The cookies used on this website are only associated with an anonymous user and his/her computer and, on their own, do not provide said user's data of a personal nature. The use of cookies may enable the server where the website is lodged to recognise the user's browser and make browsing easier by enabling, for example, instant access to previously registered users and access to the areas, services, promotions or contests reserved exclusively for users, without having to register on each visit. They are used also to measure the amount and the parameters of internet traffic and to control progress and the number of hits. You can configure your browser to display an alert when cookies are received and to prevent their installation on your computer. Please check the instructions and manuals of your browser for further information. You do not have to allow installation of cookies sent by the website or by third parties acting on its behalf in order to use the site, provided that you understand that you will have to log in to every session as such in every service provision of which requires prior registration or login. The cookies used on this website, however, are temporary and their only purpose is to make later transmission more efficient. Under no circumstances shall cookies be used to gather information of a personal nature.

IP ADDRESSES

The website's servers can automatically detect the IP address and domain name employed by the user. An IP address is a number automatically assigned to a computer when it connects to the Internet. All the information is stored in a duly registered server activity file that enables subsequent processing of the data only in order to obtain statistical measurements that enable us to know the number of page print-outs, the number of hits on each web service, the order of visits, the access points, etc.